



Smt. N.P.S Govt College college for women

Accredited by NAAC with Grade **A**

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Student Satisfaction Survey (SSS) (2023-2024)

Introduction

The Student Satisfaction Survey (SSS) for the academic year 2023–2024 was conducted among passed-out students to evaluate their perceptions of the teaching-learning environment at the institution. This survey serves as a crucial tool for understanding the students' experiences and gaining insights into the effectiveness of academic delivery, faculty involvement, and infrastructural support. It also reflects the institution's commitment to continuous improvement by identifying strengths and areas needing enhancement.

The survey included a carefully designed questionnaire comprising 21 questions: 20 structured as a 5-point rating scale to measure satisfaction levels and 1 open-ended question for descriptive feedback. The questionnaire covered various aspects such as syllabus coverage, teaching quality, practical learning opportunities, student engagement, and overall development. Of the 178 eligible students, 151 actively participated, achieving a response rate of 84.8%, demonstrating their interest and engagement in institutional improvement.

Objectives of the Survey

1. Evaluate Teaching Effectiveness:
To assess the quality of teaching, faculty preparation, communication, and the overall approach to delivering the curriculum.
2. Measure Student Engagement:
To determine the extent to which students were involved in practical learning, field visits, and participatory classroom activities.
3. Assess Learning Support:
To understand how well the teaching-learning process supported the students' cognitive, emotional, and social growth.
4. Gather Feedback on Evaluation Practices:
To review the fairness and transparency of internal evaluations and feedback mechanisms.

5. **Identify Areas for Improvement:**
To collect suggestions for enhancing teaching methods, learning opportunities, and the overall academic experience.
6. **Evaluate Technological Integration:**
To analyze the frequency and effectiveness of ICT tools and modern teaching methodologies in the learning process.
7. **Encourage Faculty Development:**
To provide actionable insights that can help faculty improve their teaching strategies and align them with student expectations.
8. **Enhance Institutional Quality:**
To use the findings as a basis for quality assurance, accreditation processes, and institutional development plans.

5-Point Rating Scale:

The 5-point rating scale used in the survey captures varying levels of satisfaction or agreement, with the following structure:

1. **5** – Highest level of satisfaction or agreement (e.g., "Always," "Excellent," "Strongly Agree").
2. **4** – High level of satisfaction or agreement (e.g., "Often," "Very Good," "Agree").
3. **3** – Moderate level of satisfaction or agreement (e.g., "Sometimes," "Good," "Neutral").
4. **2** – Low level of satisfaction or agreement (e.g., "Rarely," "Fair," "Disagree").
5. **1** – Lowest level of satisfaction or agreement (e.g., "Never," "Poor," "Strongly Disagree").

Survey Results for the 21 Questions:

1. **Syllabus Coverage:**
 - 76.8% of students reported that 85–100% of the syllabus was covered effectively (rating 5).
2. **Teacher Preparation:**
 - 95.3% rated the preparation as "Thorough" or "Satisfactory."
3. **Teacher Communication:**
 - 90.1% rated communication as "Always effective" or "Often effective."
4. **Teaching Approach:**
 - 69.5% rated the teaching approach as "Excellent."
5. **Internal Evaluation Process:**
 - 93.4% considered the process "Always fair" or "Usually fair."
6. **Performance Feedback:**

- 74.2% stated that feedback on assignments was provided "Every time" or "Usually."
- 7. **Field Visits and Practical Learning:**
 - 81.5% indicated that practical learning experiences were encouraged regularly.
- 8. **Support for Cognitive, Social, and Emotional Growth:**
 - 92% of students reported significant or very good support.
- 9. **Learning Opportunities:**
 - 97.3% agreed or strongly agreed that teachers provided multiple opportunities for learning and growth.
- 10. **Competencies and Outcomes Information:**
 - 96.1% were regularly informed about expected competencies and outcomes.
- 11. **Follow-Up on Tasks:**
 - 92.7% stated that teachers followed up on tasks regularly.
- 12. **Use of Real-Life Examples:**
 - 94.7% reported that concepts were illustrated through real-life examples effectively.
- 13. **Encouragement of Strengths:**
 - 96.1% felt their strengths were identified and encouraged.
- 14. **Addressing Weaknesses:**
 - 90.1% stated weaknesses were addressed regularly or usually.
- 15. **Involvement in Quality Improvement Discussions:**
 - 91.4% agreed or strongly agreed that they were involved in quality improvement discussions.
- 16. **Student-Centric Learning Methods:**
 - 91.4% reported moderate to great use of experiential learning and other student-centric methods.
- 17. **Encouragement for Extracurricular Activities:**
 - 96% agreed or strongly agreed that teachers encouraged participation.
- 18. **Development of Soft Skills and Employability:**
 - 94% reported significant or moderate efforts to enhance employability and life skills.
- 19. **Use of ICT Tools:**
 - 90.7% indicated frequent use of ICT tools in lessons (above 70% of the time).
- 20. **Overall Teaching-Learning Quality:**
 - 96.1% rated the quality as "Excellent" or "Very Good."

21. **Descriptive Feedback:**

- Suggestions included using more visual aids, encouraging active participation, and providing more practical exposure. Many students expressed high satisfaction with teaching and highlighted positive aspects such as supportive faculty, motivational teaching, and effective learning methods.

Overall Summary

The Student Satisfaction Survey for the academic year 2023–2024 reflects a highly positive perception of the institution's teaching and learning environment among passed-out students.

1. **Participation Rate:** Out of 178 eligible students, 151 participated, resulting in an 84.8% response rate, indicating strong engagement.
2. **Teaching Effectiveness:** Teachers were rated highly on preparation, communication, and innovative teaching methods.
3. **Student Development:** There was a strong emphasis on student-centric approaches, practical exposure, and the development of cognitive, social, and emotional skills.
4. **Suggestions:** Feedback highlighted a need for increased use of technology, practical examples, and participatory learning strategies.

Conclusion:

The survey demonstrates a high level of satisfaction with the teaching-learning process, with a majority of students appreciating the quality and support provided. The descriptive suggestions will help in further enhancing the institutional practices, making them even more aligned with student needs.

Student Satisfaction Survey

SECTION-I

PERSONAL DETAILS

* Indicates required question

1. NAME OF THE STUDENT *

2. GENDER *

Mark only one oval.

☐ FEMALE

☐ OTHERS

3. CATEGORY *

Mark only one oval.

☐ GENERAL-OC

☐ BC-A

☐ BC-B

☐ BC-C

☐ BC-D

☐ BC-E

☐ SC

☐ ST

☐ OTHERS.

4. STATE OF DOMICILE *

Mark only one oval.

☐ ANDHRA PRADESH

☐ TELANGANA

☐ TAMILNADU

☐ KARNATAKA

☐ OTHERS

5. NATIONALITY *

Mark only one oval.

☐ INDIAN

☐ OTHERS

6. E-MAIL ID *

7. PROGRAMME NAME *

Mark only one oval.

☐ B.A

☐ B.Sc.,

☐ [B.COM](#)

☐ B.B.A

☐ M.A

☐ M.Sc.,

☐ [M.COM](#)

☐ OTHERS.....

8. MOBILE NUMBER *

9. YEAR OF JOINING *

Mark only one oval.

☐ 2021

☐ 2022

☐ 2023

☐ 2024

10. OAMDC NUMBER *

11. HALL TICKET NUMBER *

SECTION-II

12. 1.How Much of the Syllabus was Covered in Each Course *

Mark only one oval.

☐ - 5 - 85 to 100%

☐ - 4 - 70 to 84%

☐ - 3 - 55 to 69%

☐ - 2 - 30 to 54%

☐ - 1 - Below 30%

13. 2. How well did the teacher prepare for classes? *

Mark only one oval.

☐ - 5 - Thoroughly

☐ - 4 - Satisfactorily

☐ - 3 - Poorly

☐ - 2 - Indifferently

☐ - 1 - Did not teach at all

14. 3. How effectively did the teacher communicate with students? *

Mark only one oval.

- ☐ - 5 – Always effective
- ☐ - 4 – Often effective
- ☐ - 3 – Sometimes effective
- ☐ - 2 – Generally ineffective
- ☐ - 1 – Very poor communication

15. 4. How would you rate the teacher's overall approach to teaching? *

Mark only one oval.

- ☐ - 5 – Excellent
- ☐ - 4 – Very good
- ☐ - 3 – Good
- ☐ - 2 – Fair
- ☐ - 1 – Poor

16. 5. Was the internal evaluation process fair and transparent? *

Mark only one oval.

- ☐ - 5 – Always fair
- ☐ - 4 – Usually fair
- ☐ - 3 – Sometimes unfair
- ☐ - 2 – Often unfair
- ☐ - 1 – Unfair

17. 6. How often were your performance and feedback discussed in assignments? *

Mark only one oval.

- ☐ - 5 - Every time
- ☐ - 4 - Usually
- ☐ - 3 - Sometimes
- ☐ - 2 - Rarely
- ☐ - 1 - Never

18. 7. Did the teacher encourage field visits or practical learning experiences? *

Mark only one oval.

- ☐ - 5 - Regularly
- ☐ - 4 - Often
- ☐ - 3 - Sometimes
- ☐ - 2 - Rarely
- ☐ - 1 - Never

19. 8. To what extent did the teaching process support your cognitive, social, and emotional growth? *

Mark only one oval.

- ☐ - 5 - Significantly
- ☐ - 4 - Very well
- ☐ - 3 - Moderately
- ☐ - 2 - Marginally
- ☐ - 1 - Not at all

20. 9. Did the teacher provide multiple learning and growth opportunities? *

Mark only one oval.

- ☐ - 5 – Strongly agree
- ☐ - 4 – Agree
- ☐ - 3 – Neutral
- ☐ - 2 – Disagree
- ☐ - 1 – Strongly disagree

21. 10. Did the teacher regularly inform you about expected competencies and outcomes? *

Mark only one oval.

- ☐ - 5 – Every time
- ☐ - 4 – Usually
- ☐ - 3 – Occasionally
- ☐ - 2 – Rarely
- ☐ - 1 – Never

22. 11. Did the teacher follow up on assigned tasks? *

Mark only one oval.

- ☐ - 5 – Every time
- ☐ - 4 – Usually
- ☐ - 3 – Occasionally
- ☐ - 2 – Rarely
- ☐ - 1 – Never

23. 12. Were concepts illustrated through real-life examples or applications? *

Mark only one oval.

☐ - 5 - Every time

☐ - 4 - Usually

☐ - 3 - Occasionally

☐ - 2 - Rarely

☐ - 1 - Never

24. 13. Did the teacher identify and encourage your strengths? *

Mark only one oval.

☐ - 5 - Fully

☐ - 4 - Reasonably

☐ - 3 - Partially

☐ - 2 - Slightly

☐ - 1 - Not at all

25. 14. Was the teacher able to recognize and help you address your weaknesses? *

Mark only one oval.

☐ - 5 - Every time

☐ - 4 - Usually

☐ - 3 - Occasionally

☐ - 2 - Rarely

☐ - 1 - Never

26. 15. To what extent were you involved in quality improvement discussions of the teaching-learning process? *

Mark only one oval.

- ☐ - 5 – Strongly agree
- ☐ - 4 – Agree
- ☐ - 3 – Neutral
- ☐ - 2 – Disagree
- ☐ - 1 – Strongly disagree

27. 16. Did the teacher use student-centric methods (e.g., experiential learning)? *

Mark only one oval.

- ☐ - 5 – To a great extent
- ☐ - 4 – Moderate extent
- ☐ - 3 – Somewhat
- ☐ - 2 – Very little
- ☐ - 1 – Not at all

28. 17. Were you encouraged to participate in extracurricular activities? *

Mark only one oval.

- ☐ - 5 – Strongly agree
- ☐ - 4 – Agree
- ☐ - 3 – Neutral
- ☐ - 2 – Disagree
- ☐ - 1 – Strongly disagree

29. 18. Did the teacher work on developing soft skills, life skills, and employability? *

Mark only one oval.

☐ - 5 - To a great extent

☐ - 4 - Moderate extent

☐ - 3 - Somewhat

☐ - 2 - Very little

☐ - 1 - Not at all

30. 19. How frequently did the teacher use ICT tools in lessons? *

Mark only one oval.

☐ - 5 - Above 90% of the time

☐ - 4 - 70-89% of the time

☐ - 3 - 50-69% of the time

☐ - 2 - 30-49% of the time

☐ - 1 - Below 30% of the time

31. 20. How would you rate the overall quality of the teaching-learning process in your course? *

Mark only one oval.

☐ - 5 - Excellent

☐ - 4 - Very good

☐ - 3 - Good

☐ - 2 - Fair

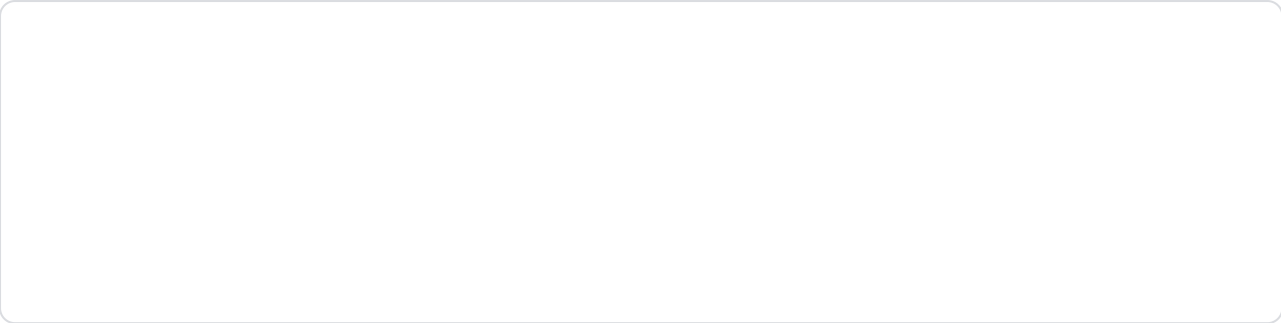
☐ - 1 - Poor

32. 21. Give observations/suggestions to improve the overall teaching – learning experience in the class

*

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Google Forms



Student Satisfaction Survey

151 responses

[Publish analytics](#)



NAME OF THE STUDENT

151 responses

A. Adilakshmi

A munilakshmi

V punyavathi

N Rajitha

S.sindhupriya

T. Sandhya

S.Yasmin

T Lahari

P.Sujatha

S.sujitha

M.Ramya

V Sravanthi

G.s.bindu

K.Nikitha

Poojari Manjula

Mallapattu keerthana

S.Ashapriya

E kavya

I.suchithra

S.J.Ayesha

M Renuka



M.swathi

G LIKHITHA

V kaveri

K Pooja

B.charishma

S. Sukanya

B.kusuma

B.Radhika

P.A.Dhanvanthri

B Bhargavi

M.madhumathi

S VIDYASAI

B. Mounika

T kraisthana

A.V.Harshini

S. Durga

C.CHANDANA

A.SHARMILA

Revathi

R S kavya

V.Rukmini

P.Bindu

K. Sandhya



N.Soniya

G BEBI

T.lavanya

K Hemalatha

PM.DIVYA

M. Ammu

V. Kavitha

A.Bhavani

Bs asha

G.Likitha

S Lakshmi

T Archana

R.Bharathi

A.mounika

Kolathuru sneha

V.Lakshmi

M. Priya Darshini

N.lakshmiprasanna

V Manju

K. Sandhya

Manasa.C

Hemalatha.T

G Nithya



K.Rabiya Tasleem

P Lavanya

G kaveri

m.madhumathi

Mungilipattu Divya

P.Gayathri

S. Chandana

Patnam yashvanthi

E gowthami

T.Janaki

v.lakshmi

B. VISHNU PRIYA

A Bhavya

Y Yasmin

C. Indusree

V sasikala

A.Baby

Jibiya

G CHANDANA

K.JAYANTHI

K JAYANTHI

D.Gayathri

Asanam



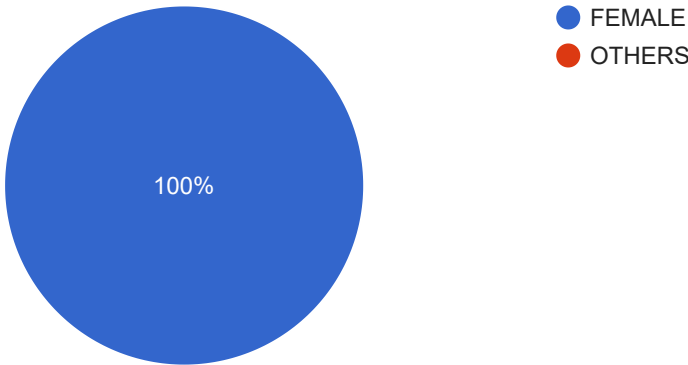
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- G Sravanthi
- V. S. Monika
- R S kavya
- P. Divya
- G Poojitha
- R.haripriya
- P.Vineetha
- B Kusuma
- Shaik Afiya

32 more responses are hidden

GENDER

Copy

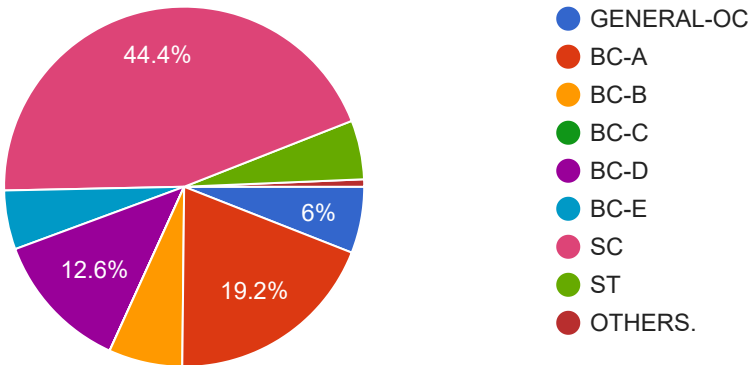
151 responses



CATEGORY

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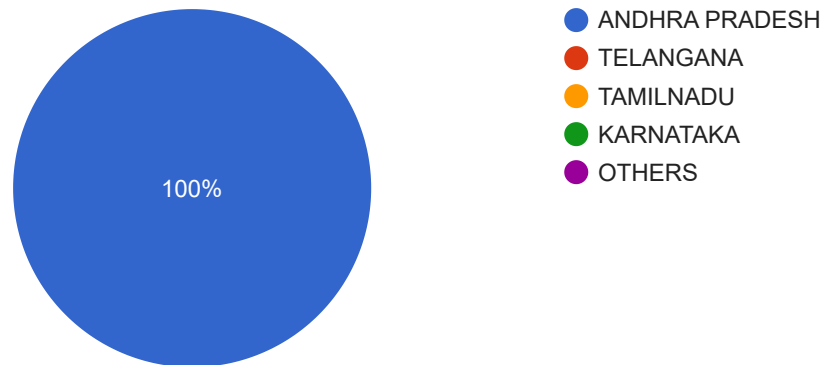
151 responses



STATE OF DOMICILE

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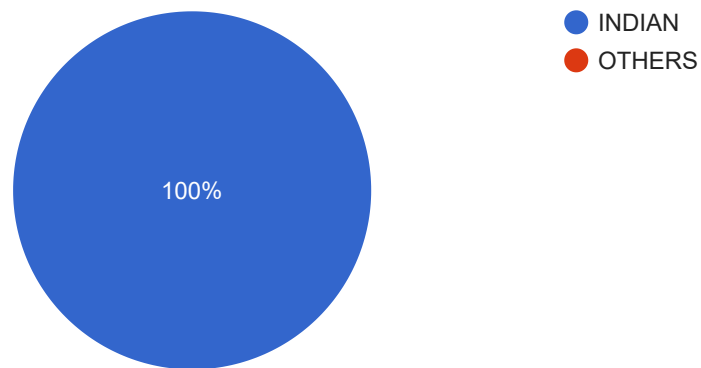
151 responses



NATIONALITY

 Copy

151 responses



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151 responses

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Velurukavitha2003@gmail.com

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archanaammu726@gmail.com

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shaikrabiyaasleem@gmail.com

lavanyalavanya66485@gmail.com

gkaverikaveri222@gmail.com

divyamunglipattu@gmail.com

pandurugayathri11@gmail.com

deenachandana@gmail.com

pyashvanthi471@gmail.com

januneeru5@gmail.com

vishnupriya8712@gmail.com

bhavyaagraharam@gmail.com

yasuyasmin687@gmail.com

Shreeindhu7@gmail.com

vsasikalavsasikala341@gmail.com

babybabyadav055@gmail.com

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gchandanaachandu7@gmail.com

gayu53258@gmail.com

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roddaharipriya@gmail.com

pasanapallivineetha326@gmail.com

Brahmana palli kusumabramhanapalli14 @ gmailcom

afiyashaik1903@gmail.com

Mrichitha711@gmail.com

ramyaarra152@gmail.com

chandrakala8639@gmail.com

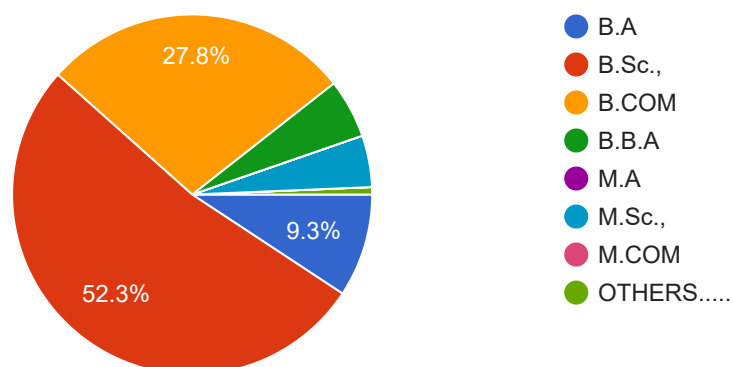
npoojapooja3@gmail.com

24 more responses are hidden

PROGRAMME NAME

 Copy

151 responses



MOBILE NUMBER

151 responses

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7286958191

7396359474



7989487295

7842725174

revathi987654321revathi@gmail.com

9676031695

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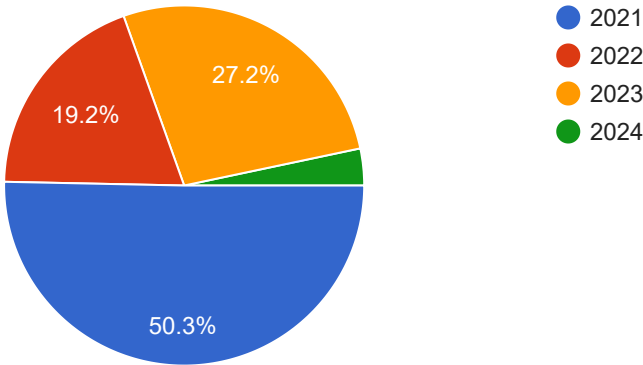
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YEAR OF JOINING

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151 responses



OAMDC NUMBER

151 responses

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revathi987654321revathi@gmail.com

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23 more responses are hidden



HALL TICKET NUMBER

151 responses

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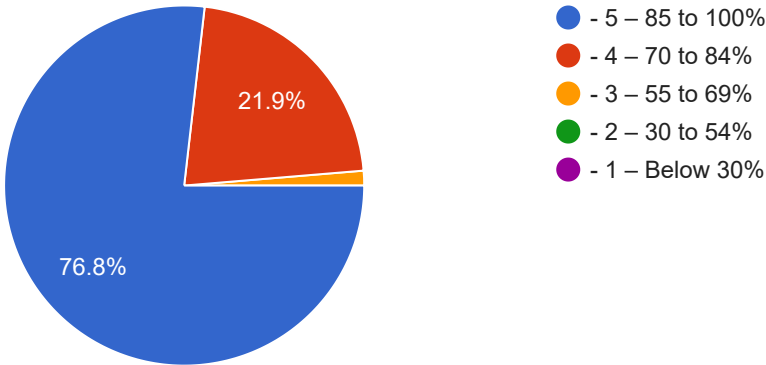
21 more responses are hidden

SECTION-II

1.How Much of the Syllabus was Covered in Each Course

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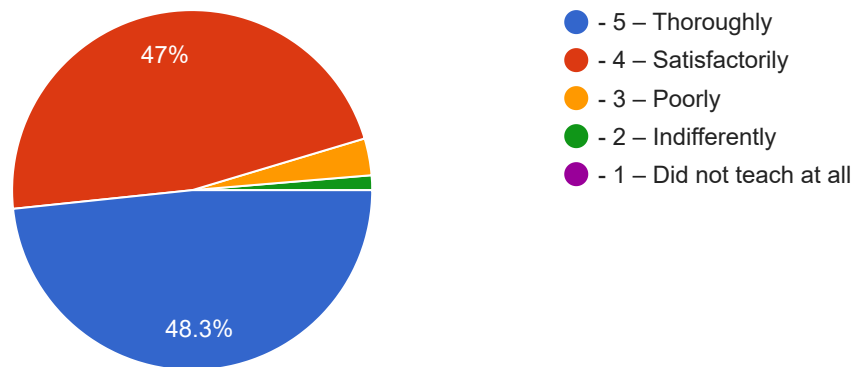
151 responses



2. How well did the teacher prepare for classes?

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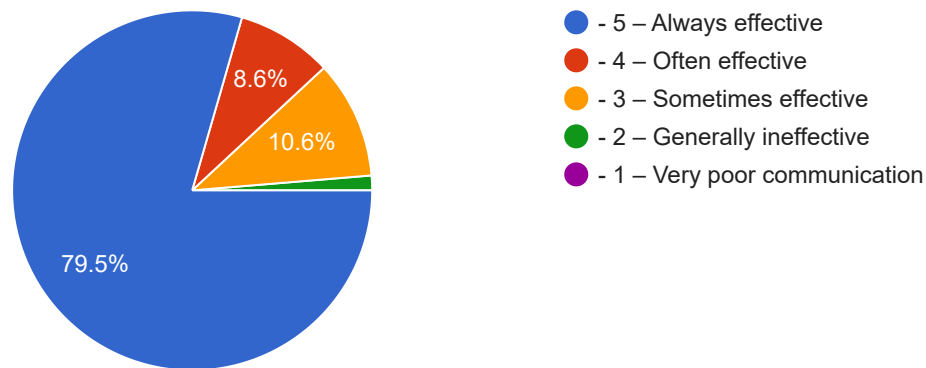
151 responses



3. How effectively did the teacher communicate with students?

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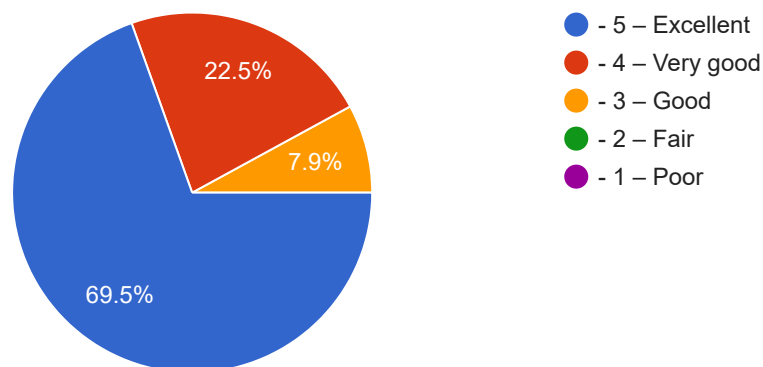
151 responses



4. How would you rate the teacher's overall approach to teaching?

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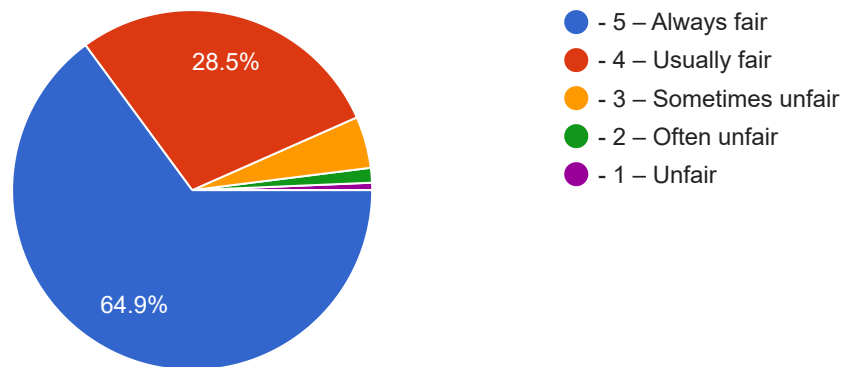
151 responses



5. Was the internal evaluation process fair and transparent?

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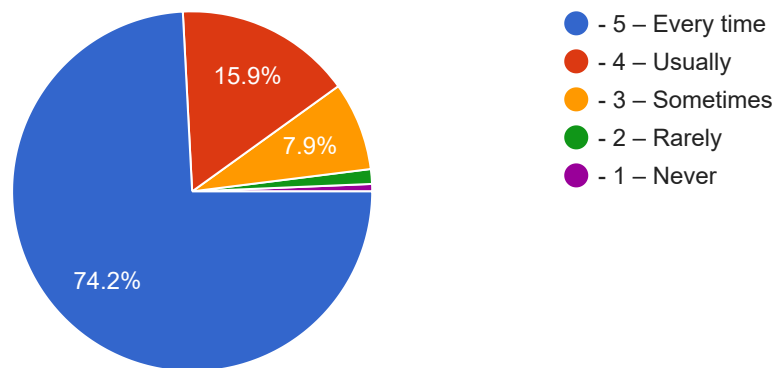
151 responses



6. How often were your performance and feedback discussed in assignments?

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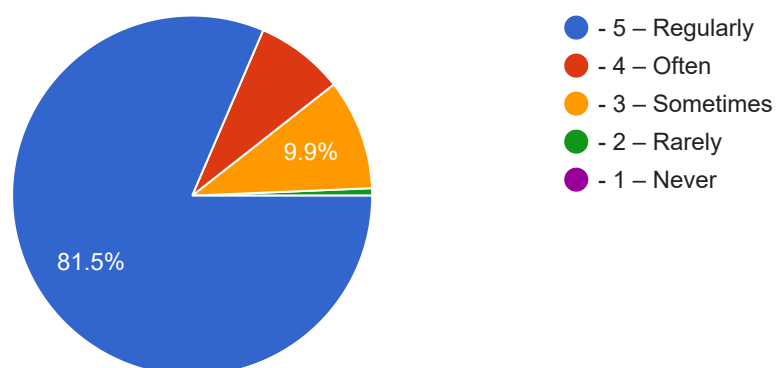
151 responses



7. Did the teacher encourage field visits or practical learning experiences?

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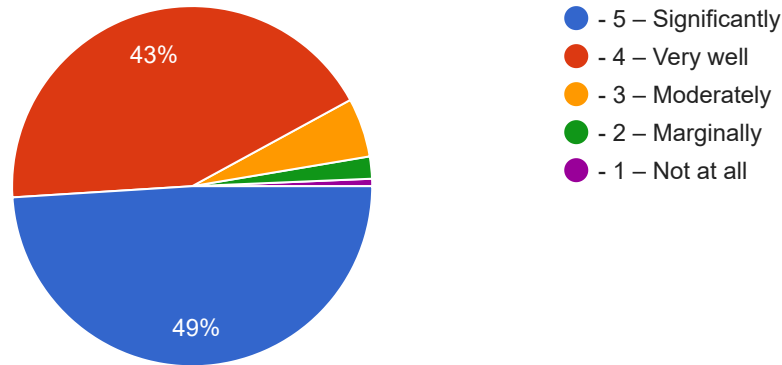
151 responses



8. To what extent did the teaching process support your cognitive, social, and emotional growth?

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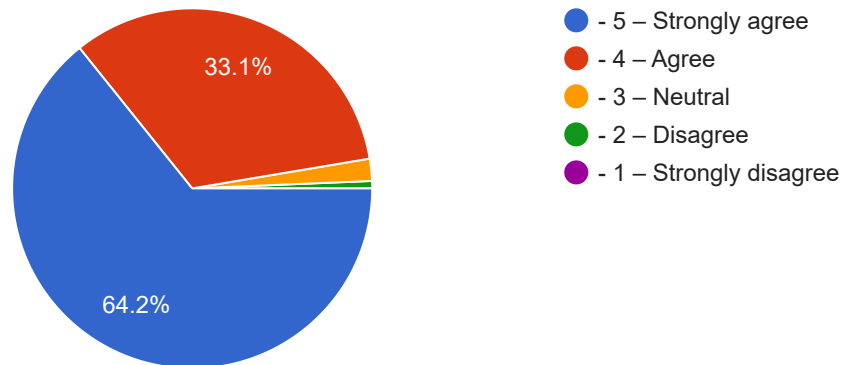
151 responses



9. Did the teacher provide multiple learning and growth opportunities?

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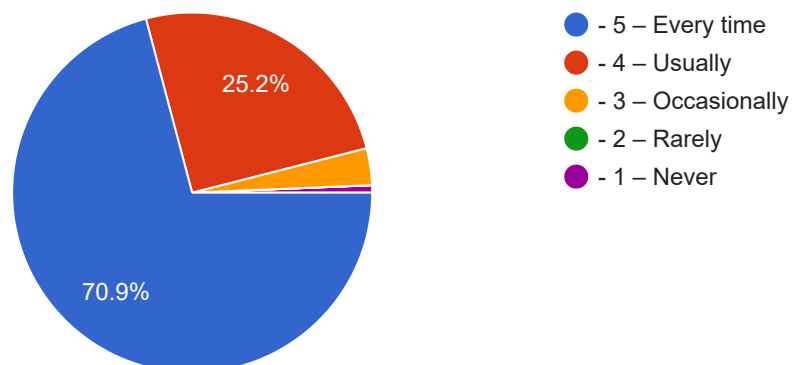
151 responses



10. Did the teacher regularly inform you about expected competencies and outcomes?

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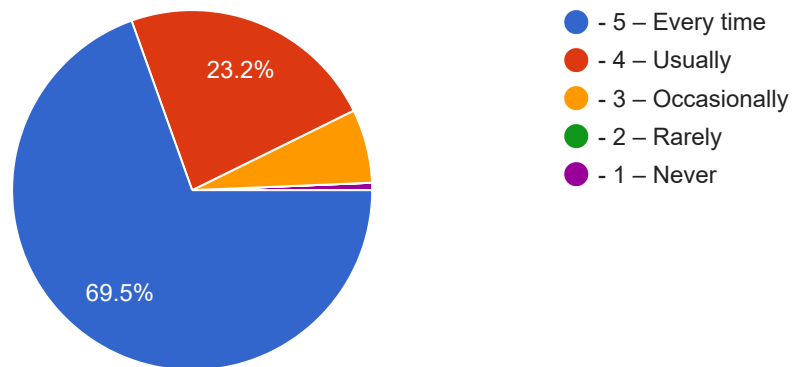
151 responses



11. Did the teacher follow up on assigned tasks?

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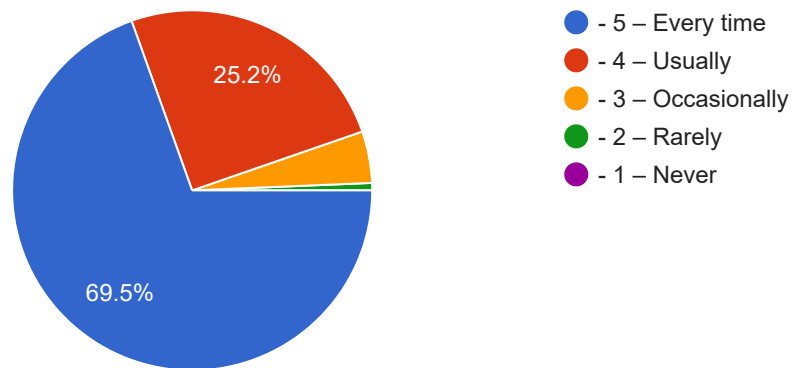
151 responses



12. Were concepts illustrated through real-life examples or applications?

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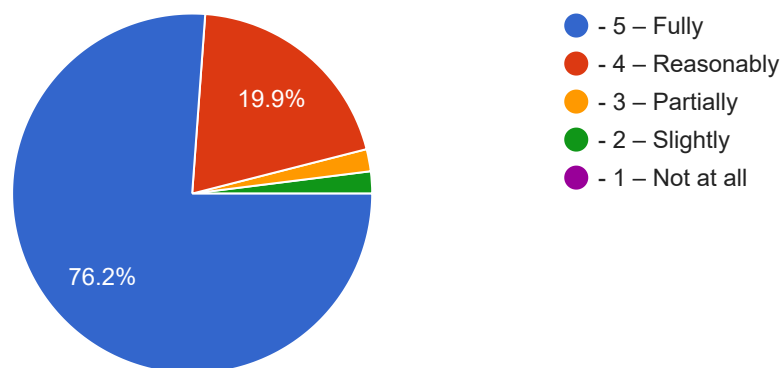
151 responses



13. Did the teacher identify and encourage your strengths?

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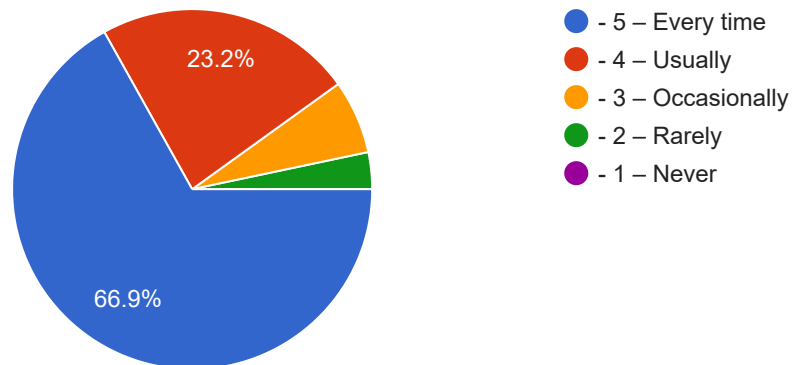
151 responses



14. Was the teacher able to recognize and help you address your weaknesses?

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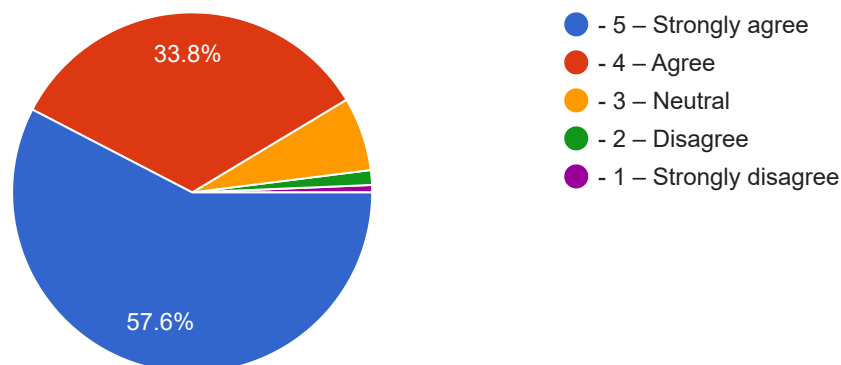
151 responses



15. To what extent were you involved in quality improvement discussions of the teaching-learning process?

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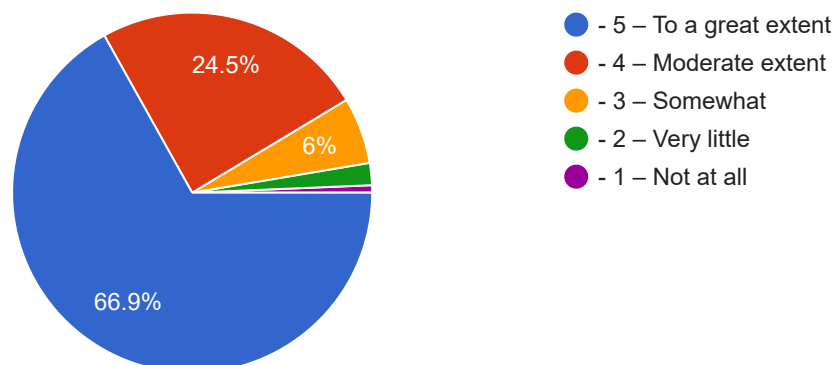
151 responses



16. Did the teacher use student-centric methods (e.g., experiential learning)?

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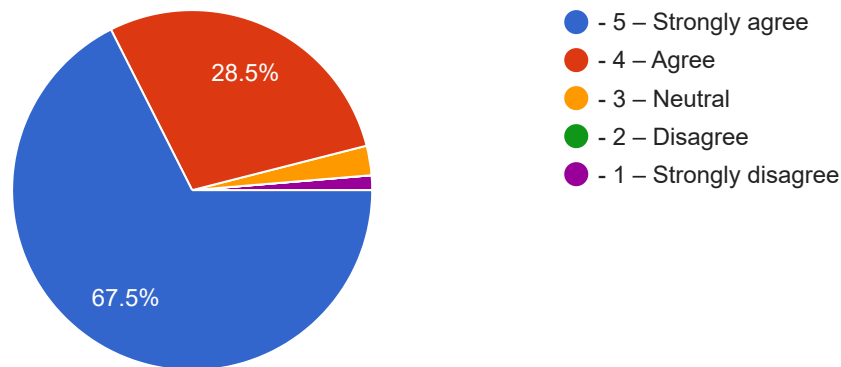
151 responses



17. Were you encouraged to participate in extracurricular activities?

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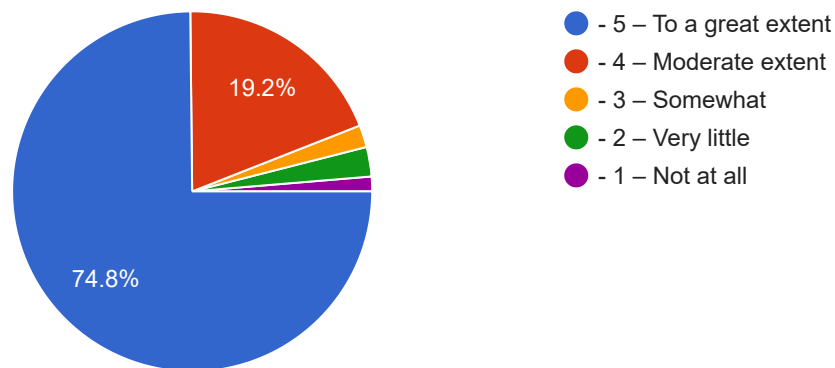
151 responses



18. Did the teacher work on developing soft skills, life skills, and employability?

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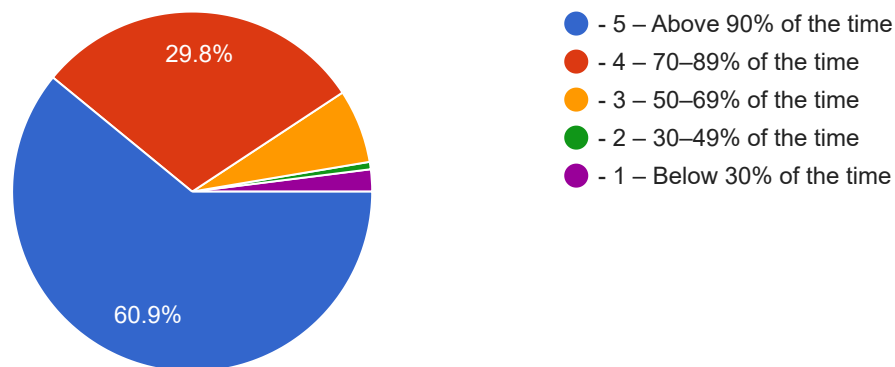
151 responses



19. How frequently did the teacher use ICT tools in lessons?

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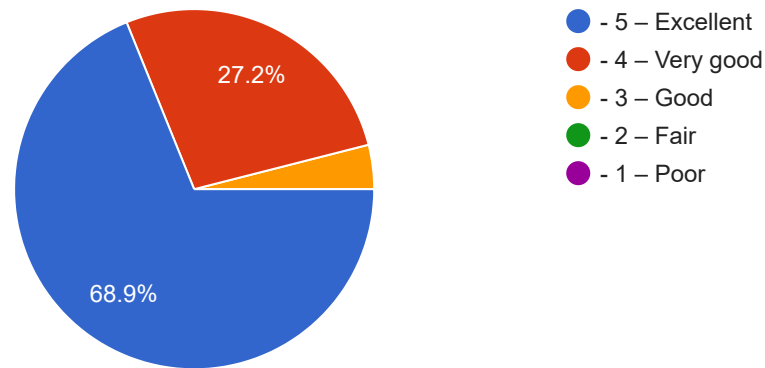
151 responses



20. How would you rate the overall quality of the teaching-learning process in your course?

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151 responses



21. Give observations/suggestions to improve the overall teaching – learning experience in the class

151 responses

Very good

Good

Excellent

Yes

Good

Very good

Very good teaching

Allgood

Excellent

Very well

All good

No

Super

Practical exercises

Suggestions

Thanks for this opportunity to improve skills and studies

Class room observation is an important part of teaching mam teaching is excellent mam

Classroom observation is an important part of teaching mam teaching is very good mam

That all teaching staff is very exalent learning. the teacher is carring for all students.

Excellent teaching

Don't show partiality.it makes students week.



No

Extend the different courses for students

Everything is absolutely good

Good teaching and learning skills

Very good nice

I learned so many things in your class based on subject oriented .thank you mam for teaching every class with positive way.

the all teachers is exalent learning.

Nice

Suggestion

By playing some example videos

Teacher can use participation in strategies to encourage the students

Satisfaction

I learned many things and gained more knowledge during my course period. And my faculty members encourages us everytime.

I really lerned so many things in your class based on subject Mam

No suggestion

Very good and thank you for giving this opportunity

Good very excellent teaching

Use date from formative assessment to improve teaching methods and help students get the help they need

Superb

Encourage active participatiob

No suggestions

That all teaching staff is exalent learning and caring for all students.



Identifying their weakness, and encourage them

I am glad studying in this college

Mam I really lucky to have a supporting teacher like you

Teach the students with love and equally

Yes very good

Here are some suggestions to improve the teaching-learning experience in a

Continue the same to all our students like us

Excellent faculty

Very good teaching

Mam I really lucky to have a supporting teacher like you mam. you supporting us in personal life and studies also.

The teachers said it all well.

Fabulous and satisfying

I learned many things during the course period and I gained more knowledge in the course period

The all teachers is responsibility and caring for the all students.

It's a good experience in learning. teaching is very perfect.

Very well teaching and learning class

Study well

Bases of benefit and bright future

Very good learning

Overall excellent

Give specific information and examples to help students understand their areas of weakness.

Mam you teach us with positive vibes in your every class I really like it. you support us in every field, thank you. after we doing daily maths assignments and regular practicing. I'm improving my creativity level.



Teaching in class very excellent madam. student personal also involves and support emotional. very good faculty.

Super

Mam teaching is very interesting and very well and friendly behaviour and good suggestion in my personal skills and job suggestion mam thank you mam

Teacher can use participation strategies to encourage students

Good lectures and satisfactory

Excellent teaching

Well experience and great lectures and teaching process is excellent. We learn so much from our teachers and we improve our General knowledge with the help of our lectures

Good teaching and soft skills and life skills teacher or developing good learning

I really improved my knowledge based subject for you mam because your teaching is very satisfied.

NA

I satisfied all your classes mam really I motivate myself to gain my career good like you. your my inspiration.

Good teaching

I am glad studying in this college

Motivation for students seminar

Finally Excellent Education & Good experience

Mam your teaching is very well and interactive activities and technology can really make a difference in their learning experience mam.

Yeah I'm very pleasure to study in this college

Our teachers good in all skills teaching and etc

Use Better graphics and visual media to engage Students well

Very Good

The over all teaching is very good and excellent



Yes

Encouraging

I have feel so great full thank you this opertunity

Exllent and good teaching and learning

Very good communication

My learning experience in the class is good.

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